Ispmanager Policy of Refunds & Cancellations

The given policy about refunding of Software Products and SSL certificates.
Qualifying refund requests must be submitted to our Support team
(help@ispmanager.com), along with the following information:

        Order number
        Reason for return

Responsibilities Of The Consumer

It is the end user's responsibility to ensure that the software product is suitable to work
on their machine and software at the time of purchase.
All relevant information regarding software and hardware requirements and compatibility
is clearly stated in documentation on ispmanager.com website.

Cancellation & Returns

Customers can cancel their purchase within 14 days (7 days for SSL certificates) of the
original purchase date.
Products which are purchased in a bundle cannot be returned partially as individual titles.
We do not refund purchases made through other stores or resellers. Please contact the
reseller directly for their refund policy.
Refund will have been completed within 14 days from the date of receiving your request.

Payment in cryptocurrencies

Once confirmed, transactions in crypto are permanent. They can't be canceled, altered,
or reversed.

**For security reasons and to prevent any abuses we don't refund money for
payment in cryptocurrencies**

In addition, we can not use the same means of payment for a refund as required by the
EU Consumer Rights Directive paragraph 13

Acceptance of this Refund Policy

It is your responsibility to familiarize yourself with this refund policy. By placing an order for any of our products, you indicate that you have read this refund policy and that you agree with and fully accept the terms of this refund policy.

If you do not agree with or fully accept the terms of this refund policy, we ask that you do not place an order with us.